

Password Reset

and

Help Desk Info

FPPS: Edie Benson 505-563-5302
Jacque Benavides 505-563-5313
Gayla Schock 505-563-5324

QUICKTIME: First Call Your Local Administrator
If they are not available:

Edie Benson 505-563-5302
Jacque Benavides 505-563-5313
Gayla Schock 505-563-5324

FFS: Password Resets on both NBC & FFS Screens:

Jason Hall 703-390-6432
Kathryn Gauger 703-390-6306
Jim Pridgen 703-390-6382
505-563-3904
SPOC Cell Phone 703-439-9181

Password Resets on the NBC Screen Only:

NBC IT Help Desk 303-969-7777

Password Resets on the FFS Screen Only:

Kim Marchant 303-969-5789

NATIONAL BUSINESS CENTER (NBC) HELP DESK 888-FOR-1NBC (888-367-1622)

Payroll Information Line	Option 1
FPPS & Quicktime	Option 2, then Option 1
DataMart	Option 2, then Option 2
IT Support Center (DC/Herndon/Reston)	Option 3
IT Support Center (Denver/Boise)	Option 4